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* community.atlassian.com
* what is Jira: a browser status tracking tool
* Jira products
  + **Jira core**: core product features shared by all jira products, basic product tracking
  + **Jira software**: specialized features for agile software dev
  + **Jira service desk**: specialized features for help desk
* A project contains the following properties: issue, issue type, status, and fields
  + **Issue**: any item that you want to track the status of (has properties like description, who it's assigned to, estimate…)
  + **Issue Type**: when you create a new issue in jira you will assign its *type*
  + **Status**: "read to work", "in progress", "done", etc.
  + **Fields**: texts fields, radio buttons, dates, etc.
* a project also has one or more workflows
* **Workflow**: control what statuses an issue may transition between and the rules for those transitions
* **Board**: a view on issues that belong to one or more projects
  + you can delete a board and the projects and issues will still be in jira
* Projects own issues, Boards simply display projects
* **Dashboard**: don’t own issues, and are like consoles typically in a read only manner
* **Filters**: saved searches on issues
  + filters can be personal or shared with a team
* **Epic**: a large feature that will take many individual features to complete. Epics are an issue itself in Jira
* **Label**: descriptive tags you can assign to an issue. You can search for issues by their label
* **Component**: subset of a single project. can be set with a lead, a user responsible for that component
* **Version**: version number of software released. can be assigned to particular fields on issues in a project
* **User**: assigned to one or more projects
  + users have roles on projects
* **Group**: give users global permission that will cross projects in jira
* typically each Jira project has its own workflow
* each step has a number of transitions to transition from one step to another

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| --- |
| Step 1 |
| Transition |

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| Step 2 |
| Transition |

* + transition­­source­ ­🡨 🡪 transitiondestination
* transitions also contain names